

# **The Economic Efficiency of a Voluntary Assignment System**

Paul F. Hogan   Patrick C. Mackin  
The Lewin Group   SAG Corporation

Presentation to the Third Annual Navy  
Workforce Research and Analysis Conference

31 March – 1 April 2003

# Outline

- Problem
- Theory
- Voluntary Assignment System
- Potential Benefits
- Evaluation of Program  
Implementation
- Summary

# Problem

- Navy Assignments and Personal Preferences
- Current Adjustment Mechanisms
- What Makes Some Assignments “Undesirable”?
- Consequences of Involuntary Assignment
- Costs of Involuntary Assignment

# Navy Assignments and Personal Preferences

- Navy and other Services must staff variety of positions all over the world
  - Positions vary in “desirability”
- Navy attempts to accommodate member preferences to limited extent
  - But generally follows assignment policy of *share the gain, share the pain*
  - Assignments at desirable locations followed by assignments at less desirable locations (sea-shore rotation)

# Current Adjustment Mechanisms

- Overseas cost of living allowance (OCONUS COLA)
  - Attempts to hold members financially harmless for differences in cost of living between the continental US (CONUS) and overseas location
- CONUS COLA
- Sea Pay
- SDAP
- Hardship Duty Pay

# What Makes Some Assignments “Undesirable”?

- Cost
  - COLAs and in-kind benefits address this difference
- Environment
  - Climate
  - Culture
  - Urban/rural environment
- Personal circumstances
  - Spouse employment
  - Children’s education status
- Differences in taste

# Consequences of Involuntary Assignment

- Involuntary assignment system that fails to compensate members will result in
  - Lower retention
  - Greater turbulence
  - Higher total cost of maintaining peacetime readiness
- It is an all-volunteer force
  - Effects of assignment policies reflected in stay/leave decisions
- Effects of assignment policy on retention difficult to isolate econometrically
  - Effects of sea duty in Navy have been measured

# Costs of Involuntary Assignment

- Surveys indicate potential importance.
  - 1999 GAO Report
    - Air Force conducted survey of 633 departing personnel to determine reasons for separating
    - Participants asked if there was one single thing Air Force could do to retain them
    - Most frequently cited change was more choice in assignments
- Effects of “share the gain, share the pain” rotation policies on other costs have never been explicitly analyzed
- Costs of turbulence associated with more frequent moves
  - PCS costs
  - Productivity losses
  - transient account manpower



# Theory

- Hypothesis
- A Simple Model
- Illustrative Example

# Hypothesis

- A voluntary assignment system will naturally allocate assignments to qualified staff for whom the costs are lowest, given tastes and circumstances

# A Simple Model

## ➤ Assume

- Two positions to fill –  $a$  &  $b$
- Two qualified service members to fill them –  $i$  &  $j$

## ➤ Define member $i$ 's indirect utility function for each assignment as

$$U_{i,a} = U_{i,a}(p_a, E_a, I_N, \gamma_{i,a}) \text{ \& } U_{i,b} = U_{i,b}(p_b, E_b, I_N, \gamma_{i,b}).$$

## ➤ Member $j$ 's utility functions are analogous

# A Simple Model (contd.)

- If member is risk-neutral and assignments are random, utility from staying in the Navy is  

$$E(U_{i,N}) = U_{i,a} \cdot P_a + U_{i,b} \cdot P_b$$
- Each member's expected welfare from leaving Navy and avoiding assignment denoted by  

$$E(U_{i,c}) = U_{i,c} \quad \text{and} \quad E(U_{j,c}) = U_{j,c}$$

- Members will stay in Navy only if  

$$E(U_{i,N}) > U_{i,c} \quad \& \quad E(U_{j,N}) > U_{j,c}$$

# A Simple Model (contd.)

- If  $I_N$  not enough to keep both sailors
- $$SRB = \max [U_{i,c} - E(U_{i,N}), U_{j,c} - E(U_{j,N})]$$

- This will be most efficient outcome if  $i$  &  $j$  have identical tastes for each location

$$\forall y_{i,a} = y_{j,a} \& y_{i,b} = y_{j,b}; \frac{y_{i,a}}{y_{i,b}} < \frac{y_{j,a}}{y_{j,b}}$$

- Assume that

# A Simple Model (contd.)

- Either sailor would accept assignment  $a$  with  $SRB = 0$ , but require a positive  $SRB$  for assignment  $b$ 
  - $SRB_{i,b} < SRB_{j,b}$
  - Both sailors retained only if  $SRB = SRB_{j,b} \cdot P_b$
  - $SRB_{j,b} \cdot P_b = 0.5 SRB_{j,b}$  in random assignment system
- Total cost to Navy is  $SRB_{j,b}$ 
  - Member assigned to location  $a$  receives economic rent
  - Member assigned to location  $b$  may suffer? welfare
 

$$U_{j,b} + SRB_{j,b} \cdot P_b < U_{j,c}$$

$$U_{j,a} + SRB_{j,a} \cdot P_a < U_{j,a}$$

# A Simple Model (contd.)

➤ Total cost of outcome is Navy cost plus cost to sailors

- If outcome is  $i$  assigned to  $a$  and  $j$  assigned to  $b$   
 $TC = SRB_i + SRB_j + (Welfare\ Loss)_j$

$$TC = 0.5(SRB_{j,b}) + 0.5(SRB_{j,b}) + |SRB_{j,b}(1 - P_b)| = 1.5(SRB_{j,b})$$

- If outcome is  $i$  assigned to  $b$  and  $j$  assigned to  $a$   
 $TC = SRB_{i,b} + SRB_{j,b} - 0.5(SRB_{j,b}) = 0.5(SRB_{j,b}) + SRB_{i,b}$

# A Simple Model (contd.)

- Voluntary assignment lowers total cost
  - Minimize costs by assigning sailor  $i$  to location  $b$  and paying AIP equivalent to  $SRB_{i,b}$
- Solution cheaper than first random outcome
- Cheaper than second random outcome as long as  $SRB_{i,b} > SRB_{j,b}P_b$ 
  - Otherwise, second random outcome and voluntary solution have equal cost



# Illustrative Example

<b>Sailor</b>	<b>Assignments</b>				
	<b>One</b>	<b>Two</b>	<b>Three</b>	<b>Four</b>	<b>E(A)</b>
Abel	\$0	\$150	\$500	\$1,000	\$413
Baker	\$100	\$200	\$300	\$500	\$275
Charles	\$400	\$100	\$400	\$550	\$363
Dilbert	\$250	\$350	\$350	\$600	\$388
Edwards	\$50	\$500	\$1,000	\$550	\$525
Fox	\$1,000	\$1,200	\$1,700	\$2,000	\$1,475

# A Voluntary Assignment System

- Limitations
- Five Principles
- Tools to Make It Work

# Limitations

- Would not apply to deployments within an assignment
  - Not a voluntary deployment system
- Not a wartime system
  - System would be suspended in a war or national emergency, similar to “stop loss” and other measures applied in war or emergencies
- Need not apply to first duty assignment
  - Simplifies system
  - Should be disclosed to applicants

# Five Principles

- Services make commitment to staff as many assignments as possible with volunteers
- Volunteers must be qualified for positions
- Members provided with full information on living and working conditions associated with assignments, as far as reasonably possible
- Monetary incentives used to encourage qualified volunteers to staff hard-to-fill assignments within reasonable budget limitations
- Traditional (non-voluntary) assignment practices used to preserve readiness only as a last resort
  - After good faith efforts to staff voluntarily

# Tools to Make It Work – Pay

- Solid OCONUS COLA
- Sea pay in the Navy
- Army's location-specific SRB
- Navy's initiative for Assignment Incentive Pay
- Proposed Hardship Duty pay

# Tools to Make It Work – An Auction System

- Web-based electronic marketplace
- Navy posts positions, vacancies, expected dates of vacancies, qualifications, and current compensating differentials
- Qualified members bid on available jobs
- Navy evaluates bids to achieve low-cost solution within readiness/quality parameters

# Potential Benefits

- Better match member preferences with Navy requirements
  - Minimize total cost of meeting requirements
  - Increase retention
- Reduce PCS costs, transient account costs through less frequent moves
  - no longer required to *share gain, share pain*
- Improve productivity and readiness by reducing turbulence
- Highlight costs of difficult-to-fill positions
  - Perhaps substitute other, less costly, ways to meet mission requirements

# Evaluation of Program Implementation

- Initial application not purely voluntary
  - But evaluation critical to demonstrate benefits for wider application
- Compare actual auction outcomes with “least-cost” solution
  - Recognize that other factors still important in assignment decision
- Cost-benefit analysis



# Summary

- A voluntary assignment system is a natural extension of an all volunteer force
  - Can improve both retention and recruiting
  - Mitigate intractable problems such as spouse employment
  - Improve productivity

# Summary – Keys to Success

- Provide members with good information on assignment locations
- Guarantee solid overseas COLA program
- Allocate sufficient budget to incentives
- Provide commands with good information on qualified candidates
- Develop a reliable system for matching members with assignments (an assignment “marketplace”)
- Establish a long-term commitment to maximizing voluntary assignments